

2011-2012 JTAA Rec Basketball League Refund Policy

Before a JTAA Rec Basketball League refund request is processed, the following criteria must be met:

1. The Parent/Guardian for the player requesting the refund must send via email, to the League's Treasurer, a request to have the Rec Basketball League Fees refunded. Send to Courtney Salter. Email: ctsalter1@gmail.com.
2. The FIRST GAME of the current Rec Basketball Season HAS NOT been played.
3. The JTAA BOOKKEEPER must confirm that the fees were paid and any checks that may have been written to pay for the fees should have been cleared.

If any of the above 3 items is NOT true, a refund CANNOT be processed.

If all of the above 3 items ARE true, the following will take place:

1. The League's Treasurer will initiate a formal check request to be paid to the Parent/Guardian making the request.
2. Refund checks will be mailed to the address of record at the time of registration. Checks **will not** be mailed to a different address.
3. A full refund check will be issued less a \$10 processing fee per child. Late fees, any multi-child family discount and any donations will not be refunded.
4. Checks may take up to 6-8 weeks to be fully processed.

If there are any questions, please contact Courtney Salter at 561-629-4940.